



# **Statement of purpose**

Health and Social Care Act 2008

## **PRAZE & CONNOR DOWNS SURGERIES**

Practice code: L82068

[www.prazesurgery.co.uk](http://www.prazesurgery.co.uk)

CQC Register Manager:

Dr Adam Ellery

## PRAZE & CONNOR DOWNS SURGERIES STATEMENT OF PURPOSE

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Under the Health and Social Care Act 2008 (The Care Quality Commission (Registration) Regulations 2009 Part 4), the registering body (Praze Surgery) is required to provide to the Care Quality Commission the following statement of purpose.

<b>1. Provider's name and legal status</b>	
<b>Full name</b>	Praze Surgery
<b>CQC Provider ID</b>	1-199761930
<b>Legal status</b>	Partnership

<b>2. Provider's address, for services and other notifications</b>	
<b>Business address</b>	Praze Surgery School Road Praze-an-beeble Camborne Cornwall TR14 0LB
<b>Business address</b>	01209 831386
<b>Electronic E-mail Practice Manager</b>	
<b>Electronic E-mail Registered Manager</b>	

Praze & Connor Downs Surgeries are happy to receive contact from the CQC via e-mail to the above e-mail addresses.

<b>3. Praze &amp; Connor Downs Surgeries GP Partnership</b>	
<b>NAMES</b>	Dr Joanne Ellery (Senior partner) Dr Adam Ellery (CQC Registered Manager) Dr Richard Burkimsher

## 4. Aims and Objectives

Our Aims and objectives:

- Provide a high standard of Medical Care
- Be committed to our patients needs
- To work in partnership with our patients, their families and carers, involving them in decision making about their treatment and care
- Act with integrity and complete confidentiality
- Be courteous, approachable, friendly and accommodating
- Ensure safe and effective services and environment
- To improve as a patient centred service through decision making and Communication
- To maintain our motivated and skilled work teams
- Through monitoring and auditing continue to improve our healthcare services
- Maintain high quality of care through continuous learning and training.
- To guide our employees in accordance with diversity and equality.
- To ensure effective and robust governance systems
- Treat all patients and staff with dignity, respect and honesty.

Our purpose is to provide people registered with the practice with personal health care of high quality and to seek continuous improvement on the health status of the practice population overall. We aim to achieve this by developing and maintaining a happy sound practice which is responsive to people's needs and expectations and which reflects whenever possible the latest advances in Primary Health Care.

## 5. Practice details

### **General Practitioners:**

Dr Joanne Ellery - MB ChB 1991 Manchester University  
Dr Adam Ellery – BSc. MSc, MB.BS. 1991 St Mary's Hospital, University of London; DFFP, DRCOG, DCH, MRCGP  
Dr Richard Burkimsher - BM BS BMedSci 2007; DRCOG MRCGP PGCCE  
Dr Spencer Quick – MB ChB 2007 Bristol University (Salaried GP)  
Dr Jade Edgumbe – MB ChB 2013 Bristol University (Salaried GP)  
Dr Kat Gibbins – MB BS 2010 Newcastle University (Salaried GP)

### **Opening hours**

#### **Praze & Connor Downs Surgeries**

08:00 - 18:30 Monday to Friday

#### **Extended Hours Service**

08:30 - 11:30 every other Saturday at Connor Downs Surgery

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### **Online access**

Praze & Connor Downs surgeries have embraced artificial intelligence to support a full triage model. All patient requests are input into the Klinik system, either by the patient themselves at home online, or via our navigation team by telephone or face-to-face. Klinik's information collection and algorithms support our triaging team in prioritising patient need by urgency.

A diverse team of clinicians, including General Practitioners, Nurse Practitioners, Physician Associates, Mental Health Practitioners and First Contact Physiotherapist offer daily clinics Monday – Friday at both Praze and Connor Downs Surgeries. Our triaging clinicians assess need and can offer on the day face-to-face and telephone appointments, and telephone and face-to-face appointments up to four weeks in advance. In addition we have weekend appointments every other week.

Supporting our clinical team are our Social Prescribers, Practice Nurses, Assistant Practitioners and Health Care Assistants.

Appointments with trainee GPs are also offered.

### **Telephone access**

Urgent telephone queries are taken throughout the working day (Mon – Fri , 08:00 – 18:30).

Routine telephone queries 09:30 – 12:00 & 14:30 – 17:00

All queries are fed through the Klinik platform, with appointment requests going straight to the duty team for triage.

### **Face-to-face access**

Our experienced reception team at both Praze & Connor Downs Surgeries can either feed patient queries through the Klinik system or support the patients using our kiosks in the waiting room areas.

### **Out of hours access (via 111)**

The out of hour's service is provided by Kernow Health CIC.

18:30 – 08:00 weekdays and Saturday & Sunday all day and night

**Praze and Connor Downs Surgeries currently provide a comprehensive range of primary care services to its patient population as follows:**

### **Management of chronic disease**

This encompasses a wide range of conditions which require long term treatment and care. Our priority is to ensure this care is on-going and appropriate; to this end we will review patients' medications, blood results and appropriate investigations, on an annual basis. Diabetic, Stroke, Hypertension, CHD, COPD, Asthma, Epilepsy, and Learning Disability clinics are regularly held throughout the year.

### **General nursing care**

Our nurses provide contraceptive services, blood pressure monitoring 24hr ECG's & ABPM's, spirometry and Doppler assessments; they also perform vaccinations and smear tests.

### **Cervical screening**

This service is provided by registered Practice Nurses.

### **Family Planning and Contraceptive services**

This is provided by doctors and nurses. Nurses are able to provide follow up contraception monitoring for all methods initiated by the doctor.

Coil & Implant insertion and removal is also provided in specific clinics regularly throughout the year.

### **Child health surveillance**

6-8 week check baby clinics are held weekly at the surgery by our clinicians with the support of the nursing team.

### **Vaccinations and immunisations**

Praze and Connor Downs Surgeries strongly support the NHS Immunisation programme. All routine childhood immunisations are performed at the surgery by a nurse following an automatic invitation from CHIS. Praze and Connor Downs Surgeries also offer all a full immunisation programme for all its 'at risk' patients, including the seasonal influenza vaccine from September to end March every year.

### **Social Prescribing**

Weekly social prescribing face-to-face and telephone appointments are available to be booked by our clinicians and navigators. Our social prescriber also carries out home visits for patients unable to attend the surgery.

### **Smoking Cessation**

Telephone weekly smoking cessation clinics are carried out by county council employed and trained counselling staff.

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### **Waiting Room BP, Pulse & BMI monitoring service**

Self-service BP, Pulse and BMI machines are utilised by patients in both surgery's waiting room areas to promote regular monitoring and facilitate timely referrals.

### **Phlebotomy**

Praze and Connor Downs Surgeries employ fully qualified Health Care Assistants who provide a daily Phlebotomy Clinic, INR point of care monitoring service and a variety of monitoring and diagnostic tests, throughout every week.

### **Minor Surgery**

Fortnightly minor surgery and joint injection clinics are held at Connor Downs Surgery, supported by our Health Care Assistants.

### **Minor Injuries Service**

The NHS has commissioned Praze and Connor Downs Surgeries to provide a minor injuries service to registered patients and temporary residents, since we are located more than 10 miles from our District General Hospital.

### **Dispensary Service**

Praze & Connor Downs Surgeries both provide patients with a Dispensary Service. We aim to dispense authorised prescription requests within **five** working days. Patients can submit repeat prescription requests by post, by placing it in the repeat prescription box, or order through the practice website.

### **Non-GMS Services**

We offer the following private services at Praze & Connor Down's Surgeries;

- Medical insurance reports
- HGV medicals
- RNLI medicals
- Taxi medicals
- Adoption medicals
- Travel insurance claims
- Private sick notes
- Private blood tests

### **GP Training Practice**

Praze & Connor Downs Surgeries are both GP training practices. Currently we have 4x GP trainers (Dr Adam Ellery, Dr Joanne Ellery, Dr Spencer Quick and Dr Richard Burkimsher) and have a steady flow of at least 3x GP registrars every year. Our most recent Deanery visit took place last year, which extended our GP training status for another 6 years.

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### **Clinical Research**

Connor Downs Surgery provides the Hub for MBM (Mounts Bay Medical Ltd), which is a federated NHS body incorporating 8 GP surgeries. Our practice population currently exceeds 125,000 patients, from which we recruit patients into a portfolio of NHS Phase 3 & 4 Primary Care related studies. All clinicians are clinical research trained and complete top-up consenting training every two years. Our research is regularly reviewed by both internal and external auditors. We have good working relationships with a number of centres of excellence, namely Imperial College Trials Unit (ICTU). Our Principle Investigator is currently Dr Adam Ellery who has participated in NHS clinical research since 1999 and who now regularly is asked to provide a Chief Investigator role for a number of NHS clinical research trials. It is generally recognised that patients who are participating in NHS clinical research, receive enhanced healthcare beyond the length of the trial itself. The practice proudly carries out research for treatment for Covid-19.

### **Governance**

Praze Surgery ensures that its governance arrangements are robust and regular governance meetings are held as follows:

- Weekly clinical governance meetings that are attended by all GP's, Nurse Practitioners, GP Registrars, Physician Associate, Physiotherapist, Practice Nurse, HCAs, Community Matron, practice management, and other allied community staff including Palliative Care Nurse, Heart Failure Nurse, District Nurse Team, Primary care dementia liaison nurse
- Weekly senior management meetings
- Quarterly child safeguarding meetings, attended by Safeguarding leads, management, Health Visitor, Social Prescriber
- Quarterly clinical governance meetings to review governance issues from across the governance agenda including unexpected deaths, significant adverse events and complaints; these are attended by all clinical staff and practice management.

### **6. Registered Locations**

The registered location for Praze Surgery is:

PRAZE SURGERY
SCHOOL ROAD
PRAZE-AN-BEEBLE
CAMBORNE
CORNWALL
TR14 0LB

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The Registered Manager for the above location is Dr Adam Ellery; contact details are shown in section 10.

Modern, purpose built surgery premises constructed in 2010 under the LIFT scheme. Parking is available within the grounds and includes disabled parking bays adjacent to the front door. All of our services are delivered from the ground floor. We have a mother and baby room and disabled access toilets within our waiting room. Our Reception desk and Dispensary desk are fitted with Hearing Loops. We have a wheelchair available in our waiting room to facilitate movement between the car park and the waiting room/consultation rooms.

Details of branch surgery:

CONNOR DOWNS SURGERY
TURNPIKE ROAD
CONNOR DOWNS
HAYLE
CORNWALL
TR27 5DT



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Modern, purpose built surgery premises situated in the rapidly growing village of Connor Downs which is between Camborne and Hayle. Car parking is available within the grounds. All services are provided from the ground floor and the waiting room offers baby changing facilities and a disabled access toilet. A wheelchair is available to facilitate movement of patients between the car park, waiting area and consultation rooms. All patients registered with Praze Surgery can be seen by our doctors, nurses and healthcare assistant/phlebotomist at either our main surgery in Praze or at Connor Downs our branch surgery.

At our Connor Downs branch surgery we carry out a diverse range of clinical trials. These clinical trials are used to test and prove the effectiveness of new drugs and treatments. New drug products go through a lot of testing before they are officially launched for use. These tests with human participants are late on in the drug development process. They are split into four phases. With each phase, an increasing number of people are involved in the testing. Full Details can be found on our website: [www.prazesurgery.co.uk](http://www.prazesurgery.co.uk)

### 7. **CQC Service User bands**

Adults aged 18-65	<input checked="" type="checkbox"/>
Adults aged 18-65+	<input checked="" type="checkbox"/>
Mental health	<input checked="" type="checkbox"/>
People detained under the Mental Health Act	<input type="checkbox"/>

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Dementia	<input checked="" type="checkbox"/>
People who misuse drugs and alcohol	<input checked="" type="checkbox"/>
People with an eating disorder	<input checked="" type="checkbox"/>
Learning disabilities or autistic spectrum disorder	<input checked="" type="checkbox"/>
Sensory Impairment	
Children 0-3 years	<input checked="" type="checkbox"/>
Children 4-12 years	<input checked="" type="checkbox"/>
Children 13-18 years	<input checked="" type="checkbox"/>
Whole population	
Others:	<input type="checkbox"/>

### 8. The CQC service type(s) provided at Praze Surgery

Doctors Treatment Services	<input checked="" type="checkbox"/>
Doctors Consultation Services	<input checked="" type="checkbox"/>

### 9. Regulated Activities undertaken at Praze Surgery

<b>Full name</b>	Dr Adam Ellery	
<b>Status</b>	GP Partner in Praze Surgery	
Treatment of disease, disorder or injury	<input checked="" type="checkbox"/>	
Diagnostic and screening procedures	<input checked="" type="checkbox"/>	
Family planning	<input checked="" type="checkbox"/>	
Surgical Procedures	<input checked="" type="checkbox"/>	
Maternity and midwifery services	<input checked="" type="checkbox"/>	

All of the above regulated activities are managed by the Registered Manager (see section 10 below).

### 10. Registered Manager Details

Contact Details	
<b>Business address</b>	PRAZE SURGERY
	SCHOOL ROAD
	PRAZE-AN-BEEBLE
	CAMBORNE
	CORNWALL
	TR14 0LB

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<b>Business address</b>	01209 831386
<b>Electronic E-mail Registered Manager</b>	